



Document Title	Flippy Data & Reporting
Document Summary	Learn more about how we collect data, and how it can be used to measure and analyze Flippy's performance in your restaurant.

Flippy Data & Reporting

OVERVIEW:

At Miso Robotics, we prioritize data collection and reporting to provide restaurants with valuable insights into their Flippy usage and its performance. Once Flippy is installed at your restaurant, Miso will begin sharing data and reports.

BENEFITS OF WEEKLY PERFORMANCE REPORTS:

- **Efficiency Improvement:** Identify areas for improvement to enhance Flippy's performance and productivity.
- **Insightful Trends:** Visualize trends to identify patterns or areas for improvement in Flippy's usage.
- **Performance Benchmarking:** Set benchmarks and goals based on historical performance data.
- **Individual Location Analysis:** Get tailored insights for specific restaurant locations within a larger chain.

HOW DOES MISO COLLECT DATA:

- **All Cooking Activity:** Miso tracks Flippy activity that relates to performance and productivity, including but not limited to: total baskets cooked count, count of overcooked baskets, count of alerts, count of pauses or e-stops, duration that Flippy was in use.
- **Support Calls and Resolution Time:** Miso's 24/7 Support Center tracks each phone call and logs the reason for calling, as well as the resolution time to resolve issues or respond to questions.

ADDITIONAL ANALYSIS:

Contact us to learn more about how we can measure KPIs and productivity metrics that are critical to your restaurant. Through our support team monitoring and Flippy software, we might have the data you're looking for to gain insights and optimize your operations.